

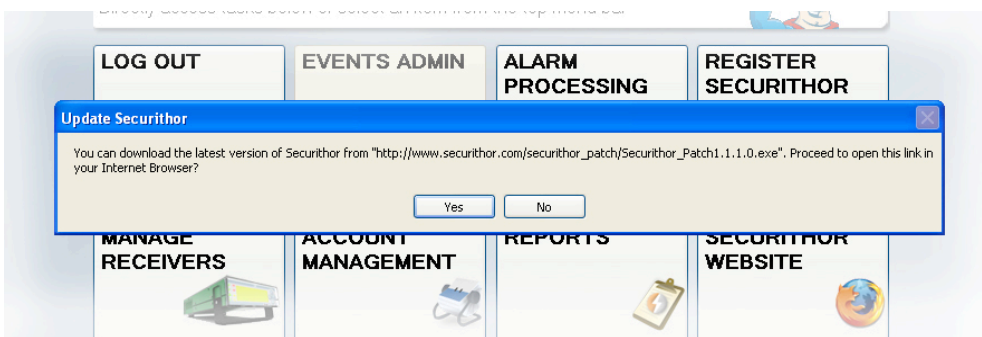
Updating SECURITHOR
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UPDATING SECURITHOR

WARNING: IT IS NECESSARY AND MANDATORY TO CLOSE SECURITHOR, STNET AND STRECEIVER WHEN UPDATING. PLAN DOWNTIME IN ADVANCE. UP TO 15 MINUTES DOWNTIME MAY BE REQUIRED. MAKE A COMPLETE BACK-UP PRIOR TO ANY UPDATE.

WARNING: SOME DATABASE RESTRUCTURING MAY BE NECESSARY AFTER UPDATE. THIS MAY SLOW DOWN YOUR SECURITHOR AT RESTART. PLAN UPDATE DURING LOW TRAFFIC HOURS.

Updates are available in form of a patch containing only required changes. There is no need to download and re-install a complete SECURITHOR unless instructed by MCDI.



If you don't have internet connection on your SECURITHOR machine, contact MCDI at securithor@mcdi.com to get the latest update. Please specify your serial number and current SECURITHOR version.

If your SECURITHOR machine is connected to the internet, make a complete back-up and go to Help>Update SECURITHOR. SECURITHOR will verify latest version on the server and will advise if your installed SECURITHOR should be updated. If you have a version lower than the one posted on the server, SECURITHOR will prompt you to download the latest patch and will open a web browser with complete link to download SECURITHOR's latest patch. Download

and follow installer's procedure.

To inquire about a fix, list of changes or new features in the latest SECURITHOR version, contact MCDI at securithor@mcdi.com. Please precise your current SECURITHOR version number and serial number from Help>About SECURITHOR

Restrictions may apply to use features available in updates. Some features may not be available in all versions of SECURITHOR although they are part of download. Payment for new feature activation may be required.

New unlock may be necessary when updating SECURITHOR. Contact MCDI if it is the case.

UPDATING BY RE-INSTALLING COMPLETE SECURITHOR

N.B.: The following procedure should be made only when instructed by MCDI:

In case of complete re-installation, first make a back-up copy of database either by copying the whole SECURITHOR directory or by using the back-up function of SECURITHOR (see section NN).

Updating by re-installing will require database restore. If database back-up is not properly done or current, data will be missing and/or SECURITHOR restore may not be done. Contact MCDI prior to make a complete re-install.

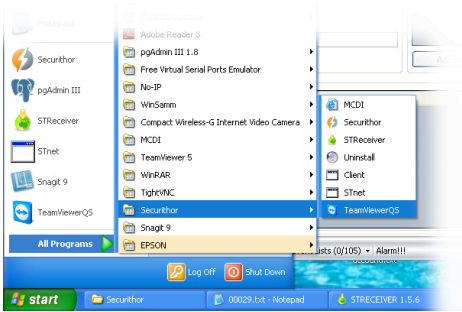
UPDATING FROM VERSION <1.0.8.0

Version 1.0.8.0. marks a turn in SECURITHOR development. Network version was introduced and several key component were modified so ST1 user could benefit from stability and speed found in STnet.

Therefore a new component called STnet is now common to both ST1 and ST Network Edition. STnet component acts as router between workstations and database. Even when using ST1, STnet component is still mandatory as it will gate connection between Graphical User Interface and Database. Please follow instruction in the read me file on STnet. New unlock maybe required and new HID is generated by SECURITHOR. It is now called HIDnw.

DATABASE CHANGES

Several database changes and addition may be induced when updating. Therefore MCDI strongly suggests you make a complete back up prior to updating. SECURITHOR database compatibility is of forward type not backward and it may not be possible to bring back database if you want to go back to a prior SECURITHOR version. Inquire to MCDI support support@mcdi.com if you want to achieve retrofit to older version.



SECURITHOR SUPPORT - TEAMVIEWER

Starting in version 1.1.0.5, Teamviewer was added to SECURITHOR installation. It is therefore easy to start a Teamviewer session with MCDI. Internet access is required. Got to start menu>All Programs>Securithor>TeamviewerQS.

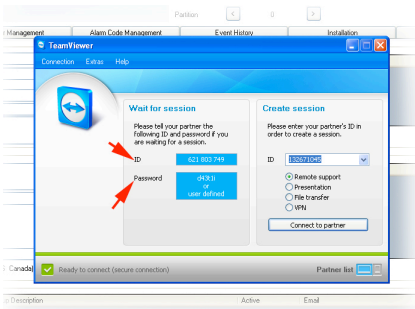
A Teamviewer window will display with ID and Password.

If you hold a support contract or are covered under your initial support period, MCDI support staff will connect as soon as possible. Send an email to support@mcdi.com with the Teamviewer ID and Password generated in the Wait for session blue boxes to the left.

Teamviewer allows MCDI support staff to connect remotely to your SECURITHOR over a secure connection. Please be prepared to describe or reproduce your trouble.

Once MCDI connects, you will be alerted by Teamviewer. At some points, MCDI may move windows and forms on your computer and display to access your SECURITHOR. This is normal.

Please be aware Teamviewer and support contracts are not to be used for training. They are solely for troubleshooting. You can purchase training session separately. Contact securithor@mcdi.com to purchase a training session.



EMERGENCY LICENSES

Although the Alarm Processing section is never locked, SECURITHOR is provided with 3 emergency licenses to make temporary unlocks. They should be used with precaution and in case of extreme necessity when you cannot reach MCDI support. Each is valid for 5 days and can only work ONCE.

Installing a second or third emergency license will void the previous one, even if its 5 day term is not completed. Once the 3 emergency licenses are used, SECURITHOR cannot accept more emergency license unless computer is reformatted and SECURITHOR is re-installed with an empty database. Re-installing SECURITHOR alone will not permit using more emergency licenses.

To use Emergency License (version >1.1.0.5)

- Close SECURITHOR and STnet.exe
- Locate and copy elsewhere any .license file present in the MCDI>SECURITHOR folder
- Locate Emergency1.license in the MCDI>SECURITHOR>EMERGENCY folder.
- Move it/Copy to the MCDI >SECURITHOR folder.
- Restart STnet.exe
- Restart SECURITHOR.
- Contact MCDI. Unlocking SECURITHOR is made when as soon as we can identify your purchase of SECURITHOR. Have your Company name, sales record or serial number ready. Unlocking is made during MCDI business hours unless you hold a 24H support contract.

To use second or third Emergency licenses

- Remove any .license file from the MCDI>SECURITHOR folder.
- There should be only one .license file in the MCDI>SECURITHOR folder.
- Repeat previous procedure with Emergency2.license or Emergency3.license.
- Contact MCDI. Unlocking SECURITHOR is made when as soon as we can identify your purchase of SECURITHOR. Have your Company name, sales record or serial number ready. Unlocking is made during MCDI business hours unless you hold a 24H support contract.

MCDI CONTACTS

As for November 2010, MCDI SECURITHOR contacts are:
 English and French: 514-481-1067 support@mcdi.com
 Espanol and English: 514-487-0441 soporte@mcdi.com
 Portuguese: +55 (54)221-1727 (by MCDI Do Brasil) suporte@mcdidobrasil.com.br
 Russian: Navigator Group info@navigatorgrp.ru
 24 hours support contract holders receive dedicated email and phone numbers.